

Correspondence from APCOA



Mr. D. Sole
Parking Services and Development Manager
Southwark Council
160 Tooley Street
London SE1 2TZ

24th March 2011

Dear David,

Re: APCOA and Southwark Council Contract extension.

I write in response to your email correspondence of the 22nd March requesting clarification on APCOA's intentions to continue to provide parking and traffic enforcement services outlined in our existing contracts on the same cost basis as outlined within these documents, plus any agreed variations and changes.

It is understood that this extension period will commence at the end of the current contract term (July 2011) and continue to the 30th June 2012.

The three core contracts are;

Contract 1 - Parking enforcement services including CCTV / School Crossing Patrols / Walking and mobile CEO patrols

This contract will continue in its current form, taking into consideration all changes and amendments agreed by both parties since its commencement. It should be noted that this contract will be subject to an RPI increase in July 2011 in line with the existing contract mechanism.

Contract 2 - Business support services including IT / Back office processing / Telephone service and web payments

This contract will continue in its current form, taking into consideration the considerable changes and amendments agreed by both parties since its commencement. It should be noted that this contract will be subject to an RPI increase in July 2011. in line with the existing contract mechanism..

It should be noted that the Parking Shop closed on the 7th January 2011 and all services previously provided at this location are now provided by either APCOA Customer Service Centre (Uxbridge) or through IT based solutions. For completeness of records, I have forwarded an email detailing the revised payment schedule for this service.

Contract 3 - Clamp and removal services (Clamp services replaced by CCTV vehicles) Removal vehicles and car pound management/provision at Mandela Way.

This contract will continue in its current form, taking into consideration the changes and amendments agreed by both parties since its commencement. It should be noted that this contract will be subject to an RPI increase in July 2011 in line with the existing contract mechanism.

The Estate Parking Contract has been amended from its initial terms and commenced in its current form on March 7th 2011. I have again attached correspondence relating to this change for completeness of your records.

APCOA welcome the opportunity to discuss further opportunities for innovation and efficiency over the remainder of the Contract period.

Please advise if you require anything further.

Yours sincerely



Tracey Munford
Regional Manager (London & South)

Cc: Nicky Costin